



# Policy Wording

## Australian Parachute Federation Members Personal Accident Insurance Program



Dated: 30 June 2024

Issued by ATC Insurance Solutions Pty Ltd ("ATC") (ABN 25 121 360 978, AFS Licence 305802) acting under a binder.

Underwritten by XL Insurance Company SE, Australia Branch (ABN 36 083 570 441)

Australian Parachute Federation Members Personal Accident Program - Product Disclosure Statement and Policy Wording PDS065 v2.3

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## PART 1 – PRODUCT DISCLOSURE STATEMENT

### 1. Introduction

This Product Disclosure Statement (PDS) will help You (and Covered Persons where applicable) decide whether to take out this insurance and to compare this product with other products You may be considering.

Pursuant to the *Corporations Act 2001* (Cth), We are required to provide You with a copy of this PDS if You are a retail client as defined in the Act. A retail client is an individual or a small business. We have provided You with a copy of the PDS as We may not be certain whether You are a retail client at the inception of the Policy.

Part 1 of this document includes general information about this insurance. Part 2 of this document is the policy wording that sets out the specific terms, conditions and exclusions of the cover that We will provide, which should be read to ensure that it provides the cover You need.

You should keep this PDS in a safe place for future reference, such as at the time of a claim.

It is important that You read this PDS carefully to understand the extent of cover provided by this insurance as well as its limitations.

### 2. Words with a special meaning

Excluding headings, words that begin with a capital letter have a special meaning when used in this PDS. These words are listed in 'General definitions' in the Policy wording from page 10 and We have used the same meanings throughout this PDS to be consistent.

### 3. About the insurer

This insurance is underwritten by XL Insurance Company SE, Australia Branch (ABN 36 083 570 441). In consideration of the Premium specified in the Schedule, We agree to insure You in accordance with the terms and conditions contained herein or endorsed hereon. The Insurers are referred to in the Policy as "We", "Our" and "Us" or "Insurers".

This can be viewed on APRA's website at [www.apra.gov.au](http://www.apra.gov.au) which includes a register of all the firms they regulate or by calling their hotline on 1300 55 88 49.

### 4. About ATC

The Policy is issued by ATC Insurance Solutions Pty Ltd (ATC) ABN 25 121 360 978 AFSL 305802 acting under a binder as an agent of XL Insurance Company SE, Australia Branch (ABN 36 083 570 441). ATC acts on behalf of the Insurers and not You.

ATC can be contacted as follows:

ATC Insurance Solutions Pty Ltd  
Level 4, 451 Little Bourke Street  
Melbourne VIC 3000  
Telephone (03) 9258 1777  
Facsimile (03) 9867 5540  
Website [www.atcis.com.au](http://www.atcis.com.au)

### 5. Overview of this insurance

This insurance Policy is generally intended to provide a personal accident benefit to Covered Persons who undertake Parachuting activities under the auspices and rules of the Australian Parachuting Federation (APF).

This insurance Policy provides for the payment of lump sums or weekly benefits if a Covered Person suffers from a Bodily Injury that results in an Insured Event. The Insured Events are listed in the 'Benefits payable' from page 14. The amount of cover for an Insured Event will be stated in the Schedule We issue to You.

Non-Medicare medical expenses are also included however are only payable as a result of a Bodily Injury arising from Parachuting. The level of cover under this benefit is stated in the Schedule.

## 6. **How to apply for this insurance**

In order to apply for cover under this Policy, a Covered Person will have to complete the nominated application form and send this to Your broker, Insuranet, on the following details:

Address: PO Box 196, Deakin West ACT 2600

Email: [info@insuranet.com.au](mailto:info@insuranet.com.au)

Facsimile: 02 6202 3011

No cover shall in place until You have written agreement of the same from Us or Your broker.

## 7. **Significant features and benefits of the cover**

The following is a summary only of some of the key features available under the Policy. Please refer to the terms, conditions and exclusions of the Policy wording in Part 2 of this document for full details of the cover.

Section A: death – We will pay a fixed benefit equal to the amount specified in the Schedule in the event of a Covered Person having an Accident when covered by the Policy which results in their death within 12 months of the Accident.

Section B: capital benefits (including Permanent Total Disablement) – We will pay a fixed benefit equal to the amount specified in the Schedule in the event of a Covered Person having an Accident when covered by the Policy which results in Permanent disablement within 12 months of the Accident

Section C: loss of Income - We will pay a weekly benefit equal to the amount specified in the Schedule in the event of a Covered Person having an Accident when covered by the Policy which results in Temporary Total or Partial Disablement within 12 months of the Accident

Section D: non-Medicare medical expenses – We will pay up to the amount specified in the Schedule in the event of a Covered Person having an Accident whilst Parachuting only which results in certain non-Medicare medical expenses being incurred.

## 8. **Your individual requirements**

When preparing this PDS, We have not taken into account Your individual objectives, requirements or financial position. We generally distribute Our products through licensed insurance brokers or advisers (intermediaries).

You should discuss with Your intermediary the type of risks You need to insure against and the appropriate amount of cover that You need. Further, if You have any questions about the appropriateness of this product for Your objectives, requirements or financial position, You should seek advice from Your intermediary.

If You wish to contact Us about this PDS, please use the contact details given above. However, We can only provide You with factual information or general advice about this product and cannot advise You whether the product is appropriate for Your objectives, requirements or financial position. If Your circumstances change after taking out this insurance, relevant to the risks We have agreed to insure, You should notify Us (or ask Your intermediary to do so on Your behalf) as soon as practicably possible.

**9. Other issues to consider before taking out this insurance**

Like all insurance contracts, the Policy contains exclusions, terms and conditions, as well as limits and sub-limits that You should be aware of when considering whether to purchase this product.

**10. Exclusions and limitations**

The Policy has a number of general exclusions that apply to all benefits under the Policy. For example, We will not cover any Pre-Existing Conditions or degenerative conditions. A list of the exclusions are listed in 'General Exclusions' from page 18.

Please also refer to 'Special Provisions' from page 17 which set out other circumstances when benefits may not be payable or may be limited in some way.

**11. Benefits payable**

There is a maximum amount We will pay for each benefit. These amounts are shown in the Schedule.

**12. General conditions**

The Policy has a number of general conditions that apply to each benefit. These conditions are listed from page 21.

In some circumstances, a breach of a condition may entitle Us to refuse to pay a claim or reduce the amount We are liable to pay.

**13. Our contract with You**

The terms of cover are contained in this PDS, the Schedule, any attachments to the Schedule, the application for the insurance, and any endorsements We issue.

You should keep all of these documents in a safe place.

**14. The Premium**

When calculating Your Premium We take into account a number of factors, including the amount of cover We provide under this Policy and the activities being undertaken by Covered Persons.

Your Premium is also subject to Commonwealth and State taxes and charges including GST and stamp duty.

Please note that the cover We provide is subject to payment of the Premium stated on the Schedule. Non-payment of Premium may result in cancellation of the Policy in accordance with the *Insurance Contracts Act 1984*.

## 15. **Your duty of disclosure**

Before You enter into a contract of insurance, You have a duty under the Insurance Contract Act 1984 (Ch) (ICA) to disclose anything that You know, or could reasonably be expected to know, or in the case of consumer contracts (as defined in Part IV of the ICA) (Consumer Contracts) to take all reasonable care not to make a misrepresentation to Us, that may affect Our decision to insure You and on what terms.

You have that duty after proposal, and up until the time We agree to insure You.

You have the same duty before You renew, extend, vary or reinstate a contract of insurance.

For contracts of insurance that are Consumer Contracts, You may be required to answer questions and We will use the answers You provide in deciding whether to insure You, and anyone else to be insured under the policy, and on what terms. To ensure You meet Your duty, Your answers to the questions must be truthful, accurate and complete. If You do not tell Us about a change to something You have previously told Us, We will take this to mean that there is no change.

For contracts of insurance that are not Consumer Contracts, You do not need to tell Us anything that:

- Reduces the risk that is insured;
- Is common knowledge;
- We know or should know as an insurer; or
- We waive compliance with Your duty of disclosure

If You are uncertain about whether or not a particular matter should be disclosed to Us, please contact Your broker.

If You fail to meet Your duty, We, may cancel this Policy or reduce the amount that it is required to pay You if You make a claim, or both. If Your failure is fraudulent, We may refuse to pay a claim and treat the Policy as if it never existed

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## 16. **General Insurance Code of Practice**

The General Insurance Code of Practice was developed by the Insurance Council of Australia to further raise standards of practice and service across the general insurance industry.

You can obtain more information on the Code of Practice, how it applies in relation to Us and ATC and Your rights under its terms, by contacting Us and/or ATC. Information on the Code can be found at <http://codeofpractice.com.au/>.

## 17. **Cooling off**

You have 14 days after the Policy has commenced to decide if the Policy meets Your needs. You may exercise Your cooling off right by advising Us directly or via Your insurance broker or intermediary that You wish to cancel Your Policy (refer to 'Cancellation' clause 18 below).

If You do this, We will refund any Premium You have paid during the cooling off period unless You or a Covered Person have made a claim, or an incident has occurred during the cooling off period for which a claim is payable. If We are unable to recover any charges or taxes paid by Us, this will be deducted from the refund amount.

## 18. **Cancellation**

The Policy may be cancelled:

- (a) by You at any time by giving notice in writing to Us. Such cancellation will be effective from the date upon which We physically receive Your notice. Upon receipt of such notice You will be entitled to a pro rata refund of premium for that portion of the Policy not utilised, any administration fees and any Government taxes or duties We are unable to recover;
- (b) by Us in accordance with the provisions of the *Insurance Contracts Act 1984*. You will be entitled to a pro rata refund of premium for that portion of the Policy not utilised less any administrative fees and any Government taxes or duties We are unable to recover.

In the event that You, or a Covered Person, has made a claim or notification under the Policy, You will not be entitled to a pro-rata refund for any unused portion of the premium.

A Covered Person is not a party to this Policy. A Covered Person has no right to vary or cancel this Policy. A Covered Person can however request that their cover is cancelled under this Policy at any time by giving notice in writing to Us. Such cancellation will be effective from the date upon which We physically receive a Covered Person's notice. Upon receipt of such notice the Covered Person will be entitled to a pro rata refund of premium for that portion of the Policy not utilised, less any administration fees and any Government taxes or duties We are unable to recover.

## 19. **How to make a claim**

To make a claim for benefits under this Policy, a Covered Person can send their completed claim form to Us as follows:

ATC Insurance Solutions Pty Ltd  
Level 4, 451 Little Bourke Street  
Melbourne VIC 3000

Visit Our website to obtain a claim form or contact the ATC Insurance claims team if You have any questions or require assistance.

Please note that claim conditions apply; these are stated in 'Part 2- Policy Wording', Clause 1.

## 20. **Financial Claims Scheme**

This Policy may be a protected Policy under Federal Government's Financial Claims Scheme (FCS), which is administered by APRA. The FCS may apply in the event that a general insurance company becomes insolvent. If the FCS applies a person who is entitled to make a claim under this Policy may be entitled to a payment under the FCS. Access to the FCS is subject to eligibility criteria. You may obtain further information about the FCS from [www.fcs.gov.au](http://www.fcs.gov.au) and the APRA hotline on 1300 55 88 49.

## 21. **Complaints & Dispute resolution**

There are established procedures for dealing with complaints and disputes regarding Your Policy or claim. These services are free to all policyholders and may be of assistance, should the need arise.

If You have any concerns or wish to make a complaint in relation to this Policy, Our services or Your insurance claim, please contact Us using the details below, and We will attempt to resolve Your concerns in accordance with our Internal Dispute Resolution procedure.

ATC's Internal Dispute Resolution Officer



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ATC Insurance Solutions  
[info@atcis.com.au](mailto:info@atcis.com.au)  
(03) 9258 1777  
Level 4, 451 Little Bourke Street Melbourne VIC 3000

We will acknowledge receipt of Your complaint and do Our utmost to resolve the complaint to Your satisfaction within 10 business days. Where We are unable to do so, Our final decision will be provided to You within 30 calendar days of the date on which You first made the complaint.

You may refer Your complaint to the Australian Financial Complaints Authority (AFCA) at any time, and if Your complaint is not resolved to Your satisfaction within 30 calendar days of the date on which You first made the complaint. AFCA's contact details are as follows:

Australian Financial Complaints Authority  
GPO Box 3, Melbourne VIC 3001  
Telephone: 1800 931 678  
Web: [www.afca.org.au](http://www.afca.org.au)  
Email: [info@afca.org.au](mailto:info@afca.org.au)

Should You choose to refer Your complaint to AFCA, You must do so within 2 years of Our final decision.

## 22. **Privacy**

In this privacy statement "we", "us" and "our" means the Insurer and ATC acting under a binder as its agent and "you" or "your" means any individual whose personal information we collect for the purposes of the Policy.

We are bound by the requirements of the *Privacy Act 1988* (Cth), which set out standards on the collection, use, disclosure and handling of personal information.

Personal information is essentially any information or an opinion about an identified individual, or an individual who is reasonably identifiable. See the Privacy Act for full details of what constitutes personal information.

Our privacy policy is available at [www.atcis.com.au](http://www.atcis.com.au) or by calling us on the number below.

We, and our agents, need to collect, use and disclose your personal information in order to consider your application for insurance and to provide the cover you have chosen, administer the insurance and assess any claim and to make special offers of other services and products provided by us or those we have an association with, that might be of interest to you.

You can choose not to provide us with some of the details or all of your personal information, but this may affect our ability to provide the cover, administer the insurance or assess a claim.

We may disclose your personal information to third parties (and/or collect additional personal information about you from them) who assist us in providing the above services and some of these are likely to be overseas recipients, including in the United Kingdom. These parties, which include our related entities, distributors, agents, -insurers, claims investigators, assessors, lawyers, medical practitioners and health workers, anyone either of us appoint to review and handle complaints or disputes, any other parties where permitted or required by law and federal or state regulatory authorities, including Medicare Australia and Centrelink, will only use the personal information for the purposes we provided it to them for (unless otherwise required by law).

Information will be obtained from individuals directly where possible and practicable to do so. Sometimes it may be collected indirectly (e.g. from your representatives or co-insureds or through



websites from data you input directly or through cookies and other web analytic tools). If you provide information for another person you represent to us that:

- (a) you have the authority from them to do so and it is as if they provided it to us; and
- (b) you have made them aware that you will or may provide their personal information to us, the types of third parties we may provide it to, the relevant purposes we and the third parties we disclose it to will use it for, and how they can access it.

If it is sensitive information we rely on you to have obtained their consent on these matters. If you have not done or will not do either of these things, you must tell us before you provide the relevant information.

By providing us with personal information, you and any person you provide personal information for, consent to these uses and these disclosures unless you tell us otherwise. If you wish to withdraw your consent, including for things such as receiving information on products and offers by us or persons we have an association with please contact ATC on (03) 9258 1777 or write to us at the address given above.

### 23. **Electronic Communication**

Pursuant to the *Insurance Contracts Act 1984* (Cth), a notice or other document may be given by electronic communication in accordance with the *Electronic Transactions Act 1999* (Cth) and any regulations made under that Act. Amongst other things, this means that We can communicate with You by email.

If You are represented by an agent (e.g. Your insurance broker) and they provide Us with their nominated email address, they and You consent to Us delivering documents electronically to that email address, unless You or they tell us otherwise. Any documents sent by email will be considered to have been received by You and Your Agent twenty four hours from the time We send them to that email address.

In all other cases, if You provide Us with Your nominated email address You consent to Us delivering documents electronically to that email address, unless You tell us otherwise. Any documents sent by email will be considered to have been received by You twenty-four hours from the time We send them to that email address.

It is You and Your agent's obligation to ensure that any email address provided to Us is up to date and let Us know promptly if it changes.

### 24. **Third Party Rights**

Subject to any rights a beneficiary may have pursuant to the *Insurance Contracts Act 1984* (Cth), no third party will be able to enforce any rights under this Policy

## PART 2 – POLICY WORDING

### 1. HOW TO MAKE A CLAIM

To make a claim for benefits under this Policy, You or a Covered Person, can send a completed claim form to Us as follows:

ATC Insurance Solutions Pty Ltd  
Level 4, 451 Little Bourke Street  
Melbourne VIC 3000

Visit Our website at [www.atcis.com.au](http://www.atcis.com.au) to obtain a claim form or contact Us and We will send You or a Covered Person the relevant claim form.

Please contact the ATC Insurance claims team on (03) 9258 1777, if You have any questions or require assistance.

### 2. CLAIM CONDITIONS

2.1. At a Covered Person's expense, We must be provided with all certificates and evidence that We reasonably require (including the completed claim form) to enable Us to assess Our liability for the claim.

- 2.2. In order to assess a claim and ongoing benefits, a Covered Person shall submit to medical examination at Our expense as often as is reasonably required, and allow Us access to medical records, notes and correspondence which relate to the subject of a claim or an associated Pre-existing Condition if and, as soon as reasonably practicable after We request them.
- 2.3. If We inadvertently pay a Covered Person in excess of their entitlements under this Policy, We reserve the right to recover that overpayment, including by deducting the excess amount from any amounts subsequently payable under this Policy in respect of the same Bodily Injury or Sickness.
- 2.4. In the event of a claim being made under Insured Events 2, 24 or 25, where We are not certain that the claim is payable, the claim will be subject to the approval of two independent medical referees – one appointed by Covered Person and one appointed by Us. If the referees are unable to agree between themselves whether a Covered Person does or does not fall under the cover provided by Insured Events 2, 24 or 25, a third independent referee will be appointed by them and their decision shall be final and binding on all parties.

### 3. GENERAL DEFINITIONS

The following definitions apply to words used in this Policy when they begin with a capital letter:

- 3.1. **ACCIDENT or ACCIDENTAL** means a sudden, violent, unexpected, external and specific event that occurs by chance at a specific time and place.
- 3.2. **AGGREGATE LIMIT OF LIABILITY PER CONVEYANCE** means the maximum amount We will pay for all claims for all Covered Persons arising under this Policy from any one conveyance during the Policy Period. In the event that claims from one event arising under this Policy exceed the Aggregate Limit of Liability Per Conveyance, each claim will be reduced in proportion to the amount by which the total of all claims exceed this limit.
- 3.3. **BENEFIT PERIOD** means the maximum period of time for which a benefit is payable as specified in this Policy wording or the Schedule and which commences after expiry of the applicable Waiting Period.
- 3.4. **BODILY INJURY** means an physical injury that:
  - 3.4.1. is caused solely and directly by an Accident, and that occurs independently of any other cause or condition (including but not limited to any other injury, Sickness, illness or disease); and
  - 3.4.2. is caused by an Accident suffered by a Covered Person during the Policy Period and within the Scope of Cover.

A Bodily Injury does not include a Sickness, a Pre-Existing Condition, or any degenerative, congenital or other condition that does not result solely and directly from the Accident that caused the Bodily Injury.
- 3.5. **COMPUTER SYSTEM** means any computer, hardware, software, communications system, electronic device (including, but not limited to, smart phone, laptop, tablet, wearable device), server, cloud or microcontroller including any similar system or any configuration of the aforementioned and including any associated input, output, data storage device, networking equipment or back up facility, owned or operated by You or any other party.

- 3.6. **COVERED PERSON** means a member of the APF for whom Premium has been paid or agreed to be paid by You to Us
- 3.6.1. Cover for each Covered Person will begin at the commencement of the Policy Period or when cover is accepted by Us during the Policy Period, whichever occurs last, and will only be operative during the Scope of Cover stated on the Schedule. Cover will cease if the Policy is not renewed or when the relationship between the Insured and a Covered Person that made them eligible for cover ceases to exist.
- 3.6.2. A Covered Person is not a party to the contract of insurance. This insurance agreement is between Us and the Insured stated in the Schedule.
- 3.7. **CYBER ACT** means an unauthorised, malicious or criminal act or series of related unauthorised, malicious or criminal acts, regardless of time and place, or the threat or hoax thereof involving access to, processing of, use of or operation of any Computer System.
- 3.8. **CYBER INCIDENT** means:
- 3.8.1. any error or omission or series of related errors or omissions involving access to, processing of, use of or operation of any Computer System; or
- 3.8.2. any partial or total unavailability or failure or series of related partial or total unavailability or failures to access, process, use or operate any Computer System
- 3.9. **DEPENDANT CHILDREN** means a Covered Person's and their Spouse/Partner's unmarried financially dependent children under the age of 19 (or up to 25 years of age if a full-time Student at an accredited institution of higher learning).
- 3.10. **EXCESS** means the amount shown in the Schedule which is payable by You or a Covered Person in the event of a claim under this Policy.
- 3.11. **EXTREME SPORTS** means:
- 3.11.1. BMX or mountain bike riding; bike riding on a circuit or on a course specifically built or intended for competition;
- 3.11.2. go karting;
- 3.11.3. horse riding and related activities;
- 3.11.4. snowboarding; snow skiing;
- 3.11.5. surfing; jet skiing; water skiing; wakeboarding (or any other sport or activity that involves being towed by any form of watercraft);
- 3.11.6. martial arts or boxing (or any similar combative sport or activity including sparring);
- 3.11.7. mountain climbing; abseiling; BASE jumping; gliding of any description (including paragliding, hang gliding or any similar activity, whether in tandem or otherwise);
- 3.11.8. skateboarding (including longboarding); rollerblading; skating or any other similar activity or
- 3.11.9. taking part in any racing or time trials of any kind (other than on foot).
- 3.12. **FINGERS AND TOES** means the digits of a hand or foot.
- 3.13. **INCOME** means:
- 3.13.1. For a Covered Person who is a salaried employee or receives a wage - the average gross weekly income earned (excluding any overtime, commission, bonuses and any other allowances) actually paid to the Covered Person that was earned from his or her usual employment in the 12 month period immediately preceding the date of Bodily Injury (or any shorter period that they have been so engaged in the same occupation).

- 3.13.2. For a Covered Person who is self-employed - the average gross weekly income, after deducting all costs and expenses incurred in deriving that income, earned from their personal exertion over the 12 month period immediately preceding the date of Bodily Injury (or any shorter period that they have been self-employed in the same occupation).
- 3.13.3. For a Covered Person who is on a salary package or total employment cost (TEC) basis – the average gross weekly income earned (excluding any overtime, commission, bonuses and any other allowances) from their personal exertion over the 12 month period immediately preceding the date of Bodily Injury (or any shorter period that they have been employed in the same occupation) including but not limited to wages, motor vehicle and travel allowances, clothing allowances, meal allowances or housing loans and rental allowances.
- 3.14. **INSURED EVENT(S)** means the events specified for which benefits are payable with respect to Bodily Injury as defined in this Policy.
- 3.15. **LIMB(S)** means the leg above the ankle or the arm above the wrist.
- 3.16. **MEDICAL PRACTITIONER** means a legally qualified and registered medical practitioner who is not an employee of the Insured, a Covered Person or a relative of the Covered Person and who is acting within the scope of their registration and pursuant to all relevant laws.
- 3.17. **MENTAL DISORDER** means any psychological or behavioural disorder, including, but not limited to, depression; stress; anxiety; neurotic, psychotic, mood, personality, and dissociative disorders; any condition that is a consequence of the treatment of any of these conditions; and any associated physical symptoms, including, but not limited to, physical fatigue.
- 3.18. **NUCLEAR, CHEMICAL or BIOLOGICAL TERRORISM** means the use of any nuclear weapon or device or the emission, discharge, dispersal, release or escape of any solid, liquid or gaseous chemical agent and/or biological agent by any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious or ideological purposes or reasons including the intention to influence any government or to put the public, or any section of the public, in fear.
- 3.19. **OCCURRENCE** means an event or Accident or a series of events or Accidents consequent upon or attributable to one source or original cause.
- 3.20. **PARAPLEGIA** means the total and Permanent paralysis of both legs and loss of function of both legs below the hip, the bladder and the rectum as a result of a Bodily Injury.
- 3.21. **PARACHUTING** means parachuting activities undertaken under the auspices of the APF and in accordance with the current APF operational regulations as endorsed by the Civil Aviation Safety Authority. Furthermore, parachuting activities includes activities after You arrive at the dedicated drop zone and until You leave the drop zone, as long as such activities aren't elsewhere excluded in this Policy.
- 3.22. **PERMANENT** means lasting at least 12 months and, in relation to Bodily Injury or Sickness, is beyond hope of improvement.
- 3.23. **PERMANENT PARTIAL DISABLEMENT** means any Permanent disability which is not otherwise defined under Insured Events 2 – 23.

- 3.24. **PERMANENT TOTAL DISABLEMENT** means any Permanent disablement resulting from a Bodily Injury or Sickness and which entirely prevents the Covered Person from carrying on any gainful profession, trade or occupation for which he or she is reasonably qualified by reason of education, training or experience.
- 3.25. **POLICY** means the agreement between You and Us to provide insurance cover according to the terms, conditions and exclusions contained in this document, the application for insurance, the Schedule, any attachments to the Schedule and any endorsements.
- 3.26. **POLICY PERIOD** means the period specified in the Schedule.
- 3.27. **POLICY TERRITORY** means the territories in which the policy provides cover as stated on the Schedule.
- 3.28. **PRE-EXISTING CONDITION(S)** means any Sickness, illness, disease, injury, disability or other condition (including any known symptoms or side effects of these):
- 3.28.1. that the Covered Person is aware of, or would reasonably have been expected to have been aware of in the circumstances; or
- 3.28.2. for which the Covered Person has had medical treatment or advice
- prior to the commencement of his or her cover under the Policy.
- Such condition will not be a Pre-Existing Condition if the Covered Person, since the commencement of his or her cover under the Policy has been able to cease all treatment or advice for at least six consecutive months with the agreement of a Medical Practitioner.
- For the purpose of this Policy a Covered Person will not be regarded as "able to cease all treatment or advice" if further treatment or advice would be considered to be likely, expected or inevitable by a Medical Practitioner. In this case, the Pre-Existing Condition exclusion will still apply.
- 3.29. **PREMIUM** means the amount payable by the Insured calculated as shown on the Schedule.
- 3.30. **QUADRIPLEGIA** means the total and Permanent paralysis and loss of function of both arms below the shoulder and both legs below the hip as a result of a Bodily Injury.
- 3.31. **SCHEDULE** means the schedule that We send to You with this document that contains Your specific insurance details.
- 3.32. **SCOPE OF COVER** means when the cover is operative under this Policy as stated in the Schedule.
- 3.33. **SICKNESS** means an illness or disease that:
- is not a Bodily Injury, and
  - is not a Pre-existing Condition
- 3.34. **STATUTORY BENEFIT** means a weekly or periodical benefit payment to a Covered Person by any workers' compensation insurer or authority, or by any transport or motor accident insurer or authority as a result of a transport Accident.
- 3.35. **TEMPORARY PARTIAL DISABLEMENT** means that as a result of a Bodily Injury the Covered Person is unable to carry out a substantial part of the duties normally undertaken in connection

with his or her usual occupation and is under the regular care of and acting in accordance with the instructions or professional advice of, a Medical Practitioner.

- 3.36. **TEMPORARY TOTAL DISABLEMENT** means that as a result of a Bodily Injury the Covered Person is wholly and continuously prevented from carrying out the duties normally undertaken in connection with his or her usual occupation and is under the regular care of and acting in accordance with the instructions or professional advice of, a Medical Practitioner.
- 3.37. **TERRORISM** means an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s) which from its nature or context is done for, or in connection with, political, religious, ideological, ethnic or similar purposes or reasons, including the intention to influence any government and/or to put the public, or any section of the public, in fear.
- 3.38. **WAITING PERIOD(S)** means the period of consecutive days stated in the Schedule during which no benefits are payable, commencing on the first day of disablement following Bodily Injury.
- 3.39. **WAR** means a state of armed conflict between different countries or different groups within a country including, but not limited to, any activity arising out of the use of, or attempted use of, military force between nations, hostilities, rebellion, revolution, insurrection and invasion, regardless of whether War is declared or not.
- 3.40. **WE/OUR/US** mean ATC Insurance Solutions Pty Ltd (ABN 25 121 360 978) acting under a binder as an agent of XL Insurance Company SE, Australia Branch (ABN 36 083 570 441).
- 3.41. **YOU/YOUR/INSURED** means the Australian Parachuting Federation Limited (APF).

**4. EXTENT OF COVER**

4.1. In consideration of the payment of the Premium and subject to the Scope of Cover and the terms, conditions and exclusions of this Policy, We will pay the benefits specified under 'Benefits payable' and 'Additional benefits'.

**Benefits payable**

- 4.2. If a Covered Person suffers an Insured Event, We will pay the benefit specified in the Schedule.
- 4.3. In order for a claim to be considered under sections A, B and C, the Insured Event must have occurred:
  - 4.3.1. solely as a result of an Accident within the Scope of Cover; and
  - 4.3.2. as a result of an Accident during the Policy Period and while the claimant is a Covered Person; and
  - 4.3.3. within 12 months from the date of the Accident.
- 4.4. Cover for an Insured Event under the following sections will only apply if there is a benefit specified for the applicable Insured Event on the Schedule:

**Section A: death**

Insured Event	Benefit
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Bodily Injury resulting in:	
1. Death	100%

**Section B: capital benefits**

Insured Event	Benefit
Bodily Injury resulting in:	
2. Permanent Total Disablement	100%
3. Paraplegia	100%
4. Quadriplegia	100%
5. Permanent loss of sight in both eyes	100%
6. Permanent loss of sight in one eye	100%
7. Permanent loss of use of one Limb	100%
8. Permanent loss of use of two or more Limbs	100%
9. Permanent loss of hearing in both ears	75%
10. Permanent loss of hearing in one ear	15%
11. Permanent loss of four fingers and a thumb (either hand)	70%
12. Permanent loss of use of four fingers of either hand	40%
13. Permanent loss of use of one thumb, both joints, of either hand	30%
14. Permanent loss of use of one thumb, one joint, of either hand	15%
15. Permanent loss of use of finger of either hand, three joints (if Permanent loss of use of three or more fingers, a minimum benefit of 30% will apply)	10%
16. Permanent loss of use of fingers of either hand, two joints	7%
17. Permanent loss of use of fingers of either hand, one joint	5%
18. Permanent loss of use of toes of either foot – all, one foot	15%
19. Permanent loss of use of toes of either foot – great, both joints	5%
20. Permanent loss of use of toes of either foot – great, one joint	3%
21. Permanent loss of use of toes of either foot – other than great, each toe	1%
22. Fractured leg or patella with established non-union	10%
23. Permanent shortening of the leg by at least 5cm	7%
24. Any other Permanent Partial Disablement (see below)	Up to 90%

- 4.5. Permanent Partial Disablement will be assessed by Us by considering the severity of the disablement in conjunction with the amounts payable for Insured Events 2 to 23 in clause 4.4.
- 4.6. The Covered Person's occupation will not be taken into consideration when assessing the amount payable under Insured Event 24 in clause 4.4.
- 4.7. If more than one Insured Event is payable under section B resulting from the same Accident, the maximum amount payable will be 100% of the amount shown for section B on the Schedule.
- 4.8. We will not pay more than one benefit under this section for the same Bodily Injury.

**Section C: loss of Income**

Insured Event	Benefit
Bodily Injury resulting in:	
25. Temporary Total Disablement	During such Temporary Total Disablement a percentage of Income up to the maximum amount per week as specified in the Schedule.
26. Temporary Partial Disablement	During such Temporary Partial Disablement if a Covered Person is able to return to work in a reduced capacity then the benefit payable shall be calculated as the difference between the per week benefit for Insured Event 25 and the current Income received from the reduced work

	capacity. If a Covered Person is able to return to work in a reduced capacity, but declines to do so, then the maximum benefit payable will be reduced to 25% of the benefit per week payable under Insured Event 25.
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**Section D: non-Medicare medical expenses**

4.9. In the event of a Covered Person suffering a Bodily Injury whilst Parachuting only, We will pay the percentage of expenses stated in the Schedule up to the maximum sum insured stated in the Schedule for the following incurred expenses in relation to the Bodily Injury:

- 4.9.1. ambulance transportation costs;
- 4.9.2. hospital accommodation and theatre expenses;
- 4.9.3. necessary medical treatment performed by a Medical Practitioner;
- 4.9.4. dental treatment performed by a Medical Practitioner;
- 4.9.5. orthotics, splints, prosthesis, chiropractor, naturopath, masseuse or osteopath expenses if recommended by a Medical Practitioner.

4.10. In respect of physiotherapy costs only being undertaken by a Medical Practitioner, We will pay the following:

Visit 1 - 5	95%
Visit 6 - 10	80%
All other visits	75%

We will not pay for any of the following expenses under this section:

- 4.10.1. any expenses covered by the *Medicare Act 1983* (Cth) or a private health arrangement;
- 4.10.2. any expenses which can only be covered by an authorised health insurer;
- 4.10.3. any amount over the percentage of expenses or maximum sum insured stated in the Schedule;
- 4.10.4. any expenses incurred after the Benefit Period stated in the Schedule;
- 4.10.5. any medication expenses;

4.11. In addition to the benefit stated in the Schedule, We will also pay up to \$2,500 for the relocation of a Covered Person to an alternative medical facility if they were to suffer a Bodily Injury subject to the following:

- 4.11.1. the Bodily Injury occurs more than 200 kilometres from the Covered Person's normal place of residence;
- 4.11.2. the Covered Person has been hospitalised for at least 72 consecutive hours;
- 4.11.3. the final destination of an alternative medical facility that a Covered Person is being relocated to is within 30 kilometres of their normal place of residence; and
- 4.11.4. it is recommended by a Medical Practitioner that ongoing medical treatment is required at a medical facility for more than 24 hours upon arriving at the medical facility.

Any claim payable under this additional benefit is subject to the Excess being deducted from the settlement amount. The Excess will be deducted from the first payment being made under this additional benefit.

**5. ADDITIONAL BENEFITS**

**5.1. Disappearance**

In the case of a Covered Person disappearing during the Policy Period, We will pay the benefit stated in the Schedule under section A subject to the following criteria being met:

- 5.1.1. it is reasonable to assume that the disappearance is due to the occurrence of a Bodily Injury;
- 5.1.2. a period of no less than 12 months has passed since the original date of the disappearance; and
- 5.1.3. the Insured or the legal representatives of the Covered Person's estate provide Us with a signed agreement stating that if it later transpires that the Covered Person did not die, or did not die of Bodily Injury, any amount paid will be reimbursed to Us.

## 5.2. Exposure

In the case of a Covered Person being exposed to severe weather conditions as a result of an Accident and suffers any of the Insured Events within 12 months of the Accident, it will be deemed that the Covered Person has suffered a Bodily Injury on the date of the Accident.

## 6. SPECIAL PROVISIONS

### 6.1. Benefits shall not be payable:

- 6.1.1. unless as soon as reasonably practicable after the happening of any Bodily Injury the Covered Person obtains and follows medical advice from a Medical Practitioner.
- 6.1.2. if the Covered Person stops following medical advice or refuses or delays medical treatment (other than experimental treatment), which in the opinion of an independent Medical Practitioner could reduce the period or degree of disablement.
- 6.1.3. under any Insured Events in excess of the Benefit Period stated in the Schedule in respect of any one Bodily Injury.
- 6.1.4. during the Waiting Period.

### 6.2. We will be entitled to reduce the weekly benefits payable under section C if the Covered Person is entitled to claim or receive a periodic benefit for lost Income from any other source as a result of the same Bodily Injury.

We will reduce the weekly benefits to ensure that the combined total of the weekly benefits under section C and the other benefits does not exceed the percentage of the Covered Person's Income stated in the Schedule.

In addition, a Covered Person is required to exhaust all sick leave available to them prior to weekly benefit payments starting under this Policy.

### 6.3. If a Covered Person surrenders, commutes, redeems or releases such claim or entitlement (whether in whole or in part), or defers the payment of such claim or entitlement (including by adjusting the waiting period applicable under another policy of insurance), the total amount of benefits payable under this Policy will reduce by the amount of payment to which the Covered Person would have been entitled or had the right to claim.

Benefits or entitlements received from other sources after weekly benefits have been paid under this Policy must be refunded by a Covered Person to Us.

### 6.4. Benefits will be paid at the rate of one-seventh (1/7<sup>th</sup>) of the weekly benefit under Section C for each day of disablement in the event of a disability for a period of less than one full week.

- 6.5. If We inadvertently pay a Covered Person in excess of their entitlement under any benefit payable, We reserve the right to recover that overpayment, including by deducting the over paid amount from any amounts subsequently payable under this Policy.
- 6.6. If a Covered Person suffers a recurrence of Temporary Total or Temporary Partial Disablement from the same or related cause or causes, the subsequent period of Temporary Total or Temporary Partial Disablement will be deemed to be a continuation of the prior period unless between such periods the Covered Person has worked on a full time basis for at least six consecutive months, in which case the subsequent period of Temporary Total or Temporary Partial Disablement shall be deemed to have resulted from a new Bodily Injury and a new Waiting Period shall apply.
- 6.7. In the event of a claim being paid under sections A or B all benefits under section C will cease. In addition the maximum benefit payable under section A and B will be the benefit payable for section A shown in the Schedule.
- 6.8. Weekly benefits shall be payable fortnightly in arrears, commencing at the end of the first fortnight after the Waiting Period stated in the Schedule.

Any benefit payable under sections A or B of this Policy shall be reduced by any amounts previously paid under section C.
- 6.9. If a claim or series of claim resulting from the same Occurrence exceeds the Aggregate Limit of Liability Per Conveyance stated in the Schedule, the payment will be proportionately reduced until the total cost does not exceed the limits shown on the Schedule.
- 6.10. We will not pay any benefit that, if paid, would result in Us contravening the *Health Insurance Act 1973* (Cth), the *Private Health Insurance Act 2007* (Cth) or the *National Health Act 1953* (Cth) or any applicable legislation (whether in Australia or overseas). This includes any gap between a Medicare rebate or payment and the total amount paid by a Covered Person.
- 6.11. Any benefit payable for non-Australian residents will be paid on the same basis as an Australian resident who is able to utilise any national health scheme or Statutory Benefit. Non-Australian residents will only be considered a Covered Person if agreed by Us and whilst they are in Australia only.
- 6.12. In the event of a Covered Person accepting voluntary redundancy from their usual occupation whilst benefits are being paid under Section C, We will cease all benefits under this section on the last day of employment of the Covered Person.
- 6.13. All benefits under Section C of this Policy will cease once a Covered Person retires or resigns from their usual occupation.
- 6.14. We will be entitled to reduce the benefits payable under Section C if a Covered Person is engaged in gainful work or occupation during their Temporary Total Disablement or Temporary Partial Disablement, except if the work or occupation existed prior to their Temporary Total Disablement or Temporary Partial Disablement. The benefit payable under Section C will be reduced by the amount received from the gainful work or occupation started after a Covered Person suffered a Temporary Total Disablement or Temporary Partial Disablement.
- 6.15. Any benefits for Bodily Injury or Sickness caused by or arising out of a Cyber Incident are payable subject to the terms, conditions, limitations and exclusions of this Policy.

## 7. GENERAL EXCLUSIONS

- 7.1. This Policy shall not apply to any Insured Event directly caused by or arising from:
- 7.1.1. a criminal act committed by the Insured, a Covered Person or a beneficiary of a Covered Person's benefits under this Policy.
  - 7.1.2. Acquired Immune Deficiency Syndrome (AIDS) Disease or Human Immunodeficiency Virus (HIV) infection.
  - 7.1.3. any Accident if You or a Covered Person are outside the age limits stated in the Schedule however no benefit is payable under Section C once a Covered Person reaches their 65th birthday. If a Covered Person is receiving weekly benefits under this Policy, all benefits will cease on their 65th birthday.
  - 7.1.4. an act of Nuclear, Chemical or Biological Terrorism whether directly or indirectly arising out of, contributed to, caused by, resulting from, or in connection with such an act.
  - 7.1.5. any Bodily Injury or loss as a result of War, Terrorism or any act of any person acting on behalf of or in connection with any organisation with activities directed towards the overthrow by force of any Government de jure or de facto or to the influencing of it by Terrorism or violence, or martial law or state of siege or any events or causes which determine the proclamation or maintenance of martial law or state of siege.
  - 7.1.6. any expenses incurred for preventative measures rather than for the treatment of the Bodily Injury.
  - 7.1.7. any Mental Disorder.
  - 7.1.8. any Pre-Existing Condition or degenerative changes to joints, bones, muscles, ligaments, cartilage or tendons of the body, including vertebral discs, whatever the cause.
  - 7.1.9. Sickness of any kind.
  - 7.1.10. intentional, self-inflicted injury, suicide or attempted suicide.
  - 7.1.11. ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste, or from the combustion of nuclear fuel (including any self-sustaining process of nuclear fission), or nuclear weapons material.
  - 7.1.12. pregnancy, childbirth or miscarriage other than a complication arising from a Bodily Injury covered under the policy.
  - 7.1.13. where a Covered Person has deliberately exposed themselves to exceptional or unusual danger (except in an attempt to save human life).
  - 7.1.14. You or a Covered Person being a pilot or crew-member of any aircraft or engaging in any aerial activity except whilst Parachuting.
  - 7.1.15. You or a Covered Person being under the influence of alcohol as defined in the motor vehicle or other laws applicable where the Accident occurs.

- 7.1.16. You or a Covered Person being under the influence of drugs or narcotics that are not lawfully available or which have not been prescribed by or taken in accordance with the instructions of a Medical Practitioner.
- 7.1.17. You or a Covered Person engaging in or taking part in armed, naval, military or air force service or operations.
- 7.1.18. You or a Covered Person refusing or failing to obtain medical advice from a Medical Practitioner or fails to follow such advice following an Accident or Sickness.
- 7.1.19. You or a Covered Person participating in any Extreme Sports which have not been declared to and agreed by Us.
- 7.1.20. an Accident when the Covered Person is in charge of or operating a motor vehicle (including motorcycle) or powered watercraft that wasn't property registered or the Covered Person wasn't appropriately licensed to be in charge of or operate that motor vehicle or watercraft according to the applicable registration and/or licensing laws.
- 7.1.21. a Bodily Injury as a result of a Covered Persons employment unless such employment involves Parachuting.
- 7.1.22. the use of, or inability to use, any application, software or programme in connection with any electronic device (for example a computer, laptop, smartphone, tablet or internet-capable electronic device) whether this is caused deliberately or accidentally.
- 7.1.23. We will not pay any benefits under this Policy unless Covered Persons follow the APF's routines and regulations at all times.
- 7.1.24. this Policy does not provide coverage under any circumstances for any Bodily Injury or Sickness arising directly or indirectly from any Cyber Act.
- 7.1.25. coronavirus disease (COVID-19), severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2), or any mutation or variation thereof.

This exclusion also applies to any claims, losses or expense caused by or arising from:

- (a) any fear or threat (whether actual or perceived) of; or
- (b) any action taken in controlling, preventing, suppressing or in any way relating to any outbreak of:

coronavirus disease (COVID-19), severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2), or any mutation or variation thereof.

## 8. GENERAL CONDITIONS

### 8.1. Currency

All amounts shown in the Schedule and Policy wording are stated in Australian Dollars (AUD). Any claims made under this Policy will be paid in Australian Dollars (AUD) using the currency exchange rate at the time of an Insured Event or when an expense was incurred.

### 8.2. Other insurance

In the event of a claim, You or a Covered Person need to notify Us of any other insurance or scheme You or the Covered Person are entitled to claim under, have access to or receive a benefit from, which covers the same Insured Event.

### 8.3. **Australian law**

Your Policy is governed by the laws of the State of Victoria, Australia and any dispute or action in connection with Your Policy shall be conducted and determined exclusively by the Victorian courts.

The language of this policy and all communications relating to it will be in English.

### 8.4. **Fraud**

If any claim be in any respect fraudulent or if any fraudulent means or devices be used by you or anyone acting on your behalf to obtain any benefit under this policy, or if any loss hereunder be the wilful act occasioned by you or with your connivance, We, without prejudice to any other right(s) you might have under this policy, shall be entitled to refuse to pay such claim.

### 8.5. **Non-imputation**

Failure by You or a Covered Person to comply with any terms and conditions of this Policy shall not prejudice the right of any other party to indemnity under this Policy.

However, indemnity is only provided to You or a Covered Person who is innocent of, and had no prior knowledge of, such failure. A party shall as soon as practicable after becoming aware of the failure advise Us in writing of all relevant facts.

### 8.6. **Reasonable care**

The Insured and Covered Persons must take reasonable steps to avoid and/or reduce any loss covered under the Policy.

### 8.7. **Change in risk and business activities**

If You change Your business activities which results in an increase in the risk of a claim under the Policy, You must notify Us as soon as reasonably practicable, however no later than 30 days after the change in risk or business activities.

When We are notified of a change We will tell You if this affects Your Policy. For example We may cancel Your Policy in accordance with the Cancellation Provisions, amend the terms of Your Policy or require You to pay more for Your insurance. If You do not inform Us about a change it may affect any claim You make or could result in Your insurance being invalid.

### 8.8. **Subrogation**

If We make payments under the Policy to You or a Covered Person, to the extent You or a Covered Person may have a cause of action for damages against any other person arising out of the Insured Event giving rise to indemnity under this Policy, We retain the right of subrogation and repayment by way of an action to be brought in the name of You or the Covered Person against the third party.

Both You and the Covered Person must provide reasonable assistance to Us in pursuing any such rights.



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If You or a Covered Person brings a claim for damages in Your own name against another person arising out of the Insured Event giving rise to indemnity under this Policy and You or the Covered Person is successful in recovering damages against the other person then You or the Covered Person will repay to Us out of any such award of damages any sum awarded for the same period during which the Covered Person received benefits under this Policy for the same Insured Event up to the full amount of the benefits paid under this Policy.

We will provide reasonable cooperation to the Covered Person or their legal advisers in bringing any such action.

**8.9. Sanction Limitation and Exclusion Clause**

No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, Australia, United Kingdom or United States of America.